

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G. No: 311/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt. S. Shahina Begum,
W/o Shaik Muthish,
Valtrapalem,
Sullurpet,
Nellore Dist.

Complainant

AND

1. Assistant Engineer/O/ Sullurpet Town
2. Assistant Divisional Engineer/O/Sullurpet
3. Assistant Accounts Officer/ERO/Sullurpet

Respondents

ORDER

1. Smt. Shaik Shahina Begum W/o. Shaik Muthish, Vatrappalem, Sullurpet (M), Nellore – Dist. has submitted a complainant during the Vidhyut Adalat conducted at Sullurpet on 24.01.2018. In her complaint the complainant has requested for conversion of her Service No.3631334015351 from single phase to 3 phase and she has also paid the deposit amount of Rs.10,000/- on 16.09.17.
2. The Respondent No.2 in his written filings has submitted that an estimate for releasing of 5 KW additional load was sanctioned vide WBS No. E-2017-04-06-21-01-023 with 1 No. 25 KVA DTR and 135 Mts 11 KV line with an estimate cost of Rs. 1,75,953/- on 23.02.2018 with transformer cost to be borne by the Licensee. Based on the estimate the complainant is supposed to pay Rs.64,406/- but she has paid only Rs.10,000/-. A notice to this effect was also served on the complainant to pay the balance amount so as to take up the conversion work. But the complainant has not paid the same so far.

C.G.No:311/2017-18/Nellore Circle

A handwritten signature in blue ink is written over a blue circular stamp. The stamp contains the word "DESPATCHED" in bold capital letters. Below the stamp, the date "11/6/18" is handwritten in blue ink.

